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PG&E Offers Customers No-Cost Assistance in Hauling Away Wood in Wildfire-Impacted Counties

Release Date: November 01, 2017

Contact: PG&E External Communications (415) 973-5930

SAN FRANCISCO, Calif. — In an effort to support communities recovering from the October 2017 Northern California wildfires, Pacific Gas and Electric Company (PG&E) is offering its customers assistance in cutting down and hauling away larger wood from their property at no cost. Customers can now request wood removal for qualifying hazard trees PG&E cuts down near its power lines to help ensure public safety and protect its electric and gas infrastructure.

This is an opt-in program and customers' trees must qualify for the service. PG&E expects to cut down as many as 25,000 hazard trees in the fire-impacted areas throughout its service area.

"Safety is our top priority for everyone at PG&E every day, and that's why we're working to remove hazard trees around our power lines. We know that the wood will pile up, increasing the fuel around homeowners' properties. This no-cost assistance is one of the ways we are helping our communities recover as quickly as possible," said Kevin Dasso, PG&E vice president of asset management.

Wildfire Wood Management Program

The Wildfire Wood Management Program is designed to assist customers in recovery by removing large wood. In order to qualify:

Wood must be easily accessible by equipment or machinery

Be larger than four inches in diameter and six feet long

And, wood must be within 50 feet of a permanent structure or have the ability to impede traffic, roll into roads, road drainage structures or watercourses

Customers who would like to opt-in can call 1-800-743-5000 to schedule an inspection

This opt-in program is only available for trees PG&E contract tree crews cut down. PG&E expects to have the wood removal program work completed within three months.

PG&E contractors will haul away and dispose of the wood. The wood being removed from fire-impacted areas is generally not commercially viable. PG&E's contractors will determine any potential end-uses.

Wood and debris that is less than four inches in diameter does not qualify for this program. As with its normal practice, PG&E will clean up debris it cuts either by chipping or lopping and spreading according to

Media Contact Info

For Media Inquiries Only:

(415) 973-5930

Media Inquiry Form

Customer Service Questions:

1-800-743-5000

Winter Storm Kit

Carbon Monoxide Safety (PDF, 33.1 KB)

Customer Safety (PDF, 33.3 KB)

Reporter Safety (PDF, 98.4 KB)

Storm Preparation (PDF, 96.3 KB)

How PG&E is Notified of Outages (PDF, 147

Call 811 (PDF, 124 KB)

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is one of the largest combined natural gas and electric utilities in the United States.

Company Profile

Officers

Investor Relations

Corporate Responsibility and Sustainability Report

Electric Power Mix

PG&E Currents News Site

Energy Facts

forestry best-management practices.

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is one of the largest combined natural gas and electric energy companies in the United States. Based in San Francisco, with more than 20,000 employees, the company delivers some of the nation's cleanest energy to nearly 16 million people in Northern and Central California. For more information, visit pge.com and pge.com/news.

By going solar, you can offset more than a pound of CO₂ each solar kilowatt hour.

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